RSA TRAVEL & TOURS SDN BHD

COID: 202501032382 MOTAC KP L/N: 12738 MOTAC: IU 005557 IATA: 28334740

COMPANY PROFILE

Your Gateway to Spiritual Discovery





COMPANY OVERVIEW

RSA Travel and Tours Sdn. Bhd. is a registered travel agency specializing in Umrah, Hajj, and Islamic travel experiences. We are committed to delivering meaningful, safe, and spiritually enriching journeys.

With a professional and experienced team, we ensure every pilgrim receives proper guidance, comfort, and peace of mind from departure until return.

- Build a trusted brand locally and internationally
- Deliver safe and smooth pilgrimage experiences
- Offer affordable yet high-quality packages
- Strengthen Islamic tourism excellence

VISION

To become a leading and trusted Umrah, Hajj, and Islamic travel agency that grows sustainably by connecting people to meaningful journeys that enrich lives and benefit society in Malaysia and Southeast Asia

- **To grow sustainably over time**
- **To create positive impact for society**
- **To be a trusted organization**

Provide quality products or services

To deliver - Provide exceptional and professional services through efficient management, attention to detail, and a deep commitment to customer satisfaction.

Meet customer needs consistently

To enhance - Enrich pilgrims' spiritual journeys by offering comprehensive training, religious guidance, and continuous support before,during, and after their pilgrimage

Improve processes and performance

To build trust - Foster lasting relationships with clients and partners through transparency, reliability, and integrity in every engagement.

MISSION

To provide an exceptional Umrah and Hajj experience that combines spiritual fulfillment with professional service.

Guided by sincerity and integrity, we are dedicated to ensuring that every pilgrim's journey is meaningful, safe, and blessed from the moment they depart Malaysia until return home.

CORE VALUES

These core values are the pillars that uphold RSA Travel and Tours' identity. They reflect our belief in continuous improvement, ethical conduct, and customer satisfaction. By practicing these principles daily, we strive to strengthen our reputation as a trusted and reliable travel agency one thatdelivers professional excellence and spiritual fulfillment for every traveler under our care

Trust (Amanah)

We believe that trust is a sacred responsibility every journey we manage is fulfilled with honesty, care, and sincerity.

Sincerity (Ikhlas)

We serve with pure intention, ensuring that every effort is made to help Muslims perform their ibadah with ease an peace.

Professionalism

We uphold high standards of service and conduct through a well trained,disciplined, and dedicated team

Responsibility

We prioritize the safety, comfort, and welfare of all our pilgrims throughout their journey



LICENSES



SURUHANJAYA SYARIKAT MALAYSIA
COMPANIES COMMISSION OF MALAYSIA

COMPANIES ACT 2016
(ACT 777)

CERTIFICATE OF INCORPORATION
OF PRIVATE COMPANY

This is to certify that

RSA TRAVEL & TOURS SDN. BHD.
202501032382 (1633794-U)

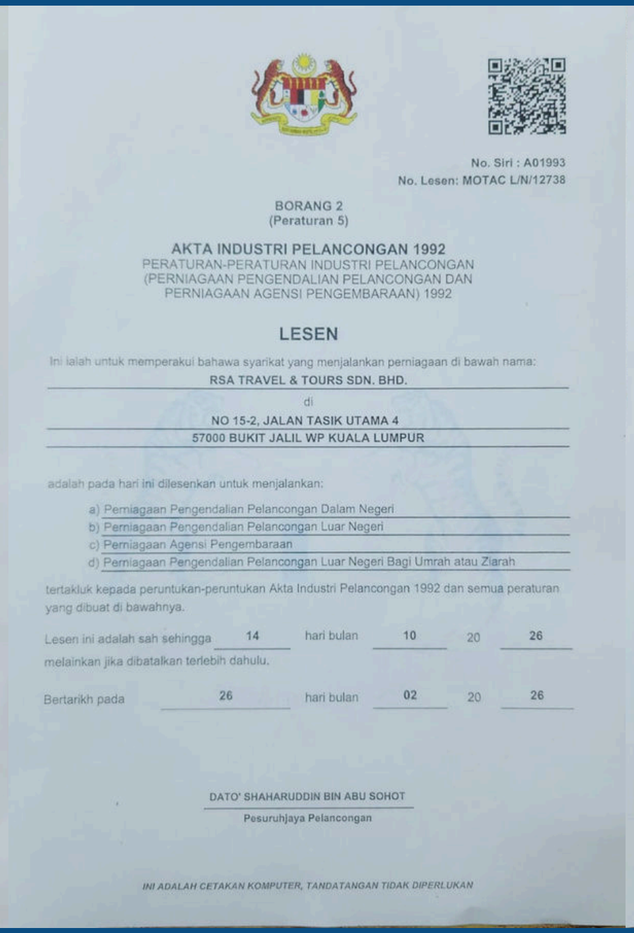
is, on and from the 15th day of July 2025, incorporated under the Companies Act 2016, and that the company is a company limited by shares and that the company is a private company.

Dated at KUALA LUMPUR this 15th day of July 2025.

DATUK NOR AZIMAH ABDUL AZIZ
REGISTRAR

Ini adalah Lampiran / Ekshibit bertanda L2
Yang dirujuk dalam Akuan Berkanun / Affidavit oleh
DAYANG NURHIJRAH KIRAM BINTI ABDULLAH
dan diikrarkan dihadapan saya pada 25 NOV 2025

MYDATA



No. Siri : A01993
No. Lesen: MOTAC L/N/12738

BORANG 2
(Peraturan 5)

AKTA INDUSTRI PELANCONGAN 1992
PERATURAN-PERATURAN INDUSTRI PELANCONGAN
(PERNIAGAAN PENGENDALIAN PELANCONGAN DAN
PERNIAGAAN AGENSI PENGEMBARAAN) 1992

LESEN

Ini ialah untuk memperakui bahawa syarikat yang menjalankan perniagaan di bawah nama:
RSA TRAVEL & TOURS SDN. BHD.
di
NO 15-2, JALAN TASIK UTAMA 4
57000 BUKIT JALIL WP KUALA LUMPUR

adalah pada hari ini dilesenkan untuk menjalankan:

a) Perniagaan Pengendalian Pelancongan Dalam Negeri
b) Perniagaan Pengendalian Pelancongan Luar Negeri
c) Perniagaan Agensi Pengembaraan
d) Perniagaan Pengendalian Pelancongan Luar Negeri Bagi Umrah atau Ziarah

tertakluk kepada peruntukan-peruntukan Akta Industri Pelancongan 1992 dan semua peraturan yang dibuat di bawahnya.

Lesen ini adalah sah sehingga 14 hari bulan 10 20 26 melainkan jika dibatalkan terlebih dahulu.

Bertarikh pada 26 hari bulan 02 20 26

DATO' SHAHARUDDIN BIN ABU SOHOT
Pesuruhjaya Pelancongan

INI ADALAH CETAKAN KOMPUTER, TANDATANGAN TIDAK DIPERLUKAN



No. 4802

BUMITRA MALAYSIA

Dengan ini disahkan bahawa

RSA TRAVEL & TOURS SDN BHD

ialah ahli BIASA

PERSATUAN SYARIKAT
PENGENDALIAN PELANCONGAN
BUMIPUTERA MALAYSIA

bagi tahun

2026

Presiden

Setiausaha Agung Kehormat

No. Keahlian : *BM 1140*

Tarikh : *30 DISEMBER 2025*



Certificate of Accreditation

The International Air Transport Association (IATA) is proud to certify that

RSA Travel & Tours Sdn Bhd

Travel Agency

Wilayah Persekutuan Kuala Lumpur

has met the professional standards of the **International Air Transport Association** to promote and sell international air passenger transportation.

IATA code 28334740 Accreditation Type Go3e Certificate validity 2026

Muhammad Albakri
Senior Vice President, Customer, Financial and Digital Services, IATA

Winnifred Yoong
Regional Director, Financial and Distribution Services, IATA

This document has been issued as a statement of fact based on the records of IATA at the time of issue. It does not constitute consent to the use of certification and good standing. The official certification status can be validated online at https://www.checkiata.com

2026

IATA



PRODUCTS AND SERVICES

Solutions designed to meet user needs

Services focused on efficiency and quality

Flexible approaches for different situations

- Umrah Packages (Economy to Premium)
- Hajj Packages
- Visa & Documentation Services
- Transportation & Ground Handling
- Family & Corporate Travel Packages
- Islamic Heritage Tours (Turkey, Egypt, Andalusia, Uzbekistan)
- Operate charter flights for umrah and private flights
- Flight Ticket locally and Internationally

PRODUCTS AND SERVICES

LESEN KHAS UMRAH LKU
IU 00557









PRODUCTS AND SERVICES









PRODUCTS AND SERVICES





MANAGEMENT

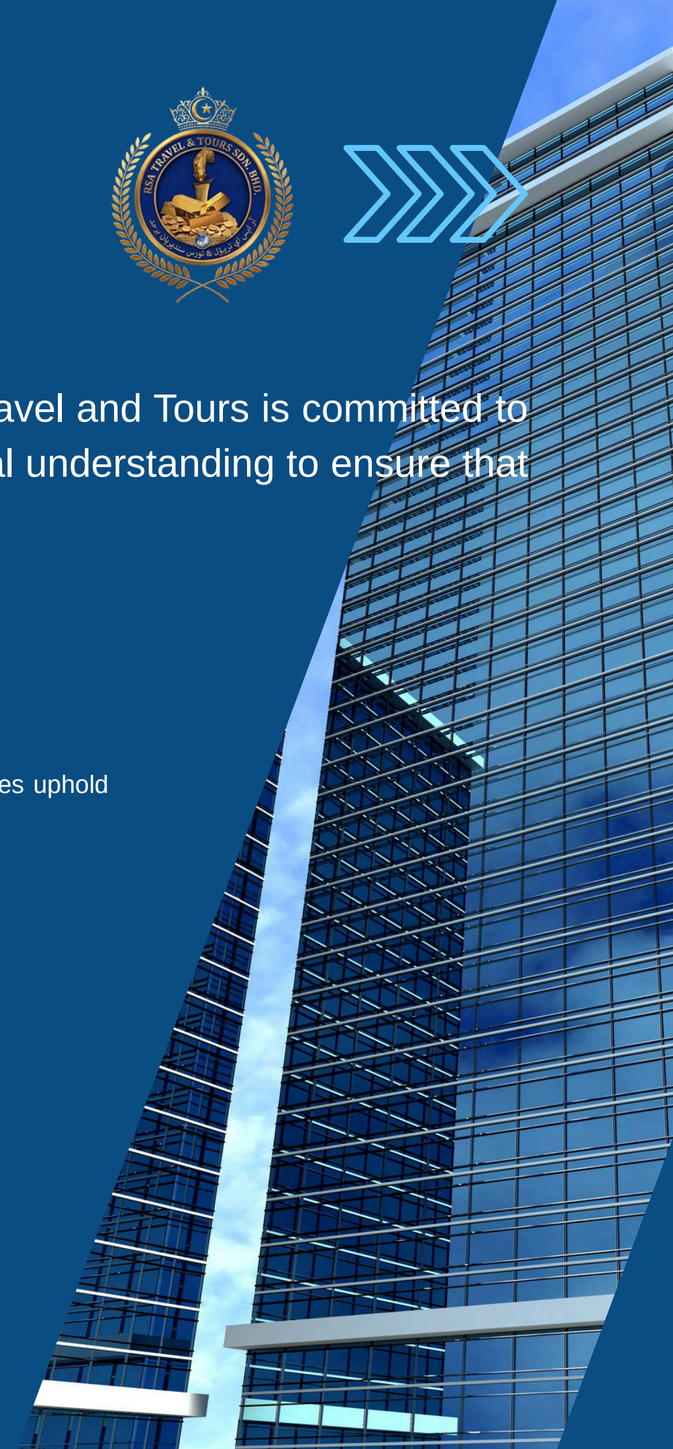
Guided by Islamic values and a deep sense of responsibility, the management team of RSA Travel and Tours is committed to leading with sincerity, trust, and vision. Our leaders combine professional expertise with spiritual understanding to ensure that every Umrah and Hajj journey we organize fulfills both worldly comfort and spiritual purpose.



RAJA HAJI NURUN ABDULLAH
Executive Chairman
Provides strategic leadership, guidance and advisory support to ensure the company's vision, mission, and services uphold excellence and integrity within the travel industry.



DAYANG NUR HIJRAH ABDULLAH
Managing Director
Oversees finance operations with passion and care, ensuring top-quality service and customer satisfaction.



MANAGEMENT

Guided by Islamic values and a deep sense of responsibility, the management team of RSA Travel and Tours is committed to leading with sincerity, trust, and vision. Our leaders combine professional expertise with spiritual understanding to ensure that every Umrah and Hajj journey we organize fulfills both worldly comfort and spiritual purpose.



DATO’ SERI ABD LATEF MOHD

Advisor Executive

Provides strategic leadership, guidance and advisory support to ensure the company’s vision, mission, and services uphold excellence and integrity within the travel industry. 40 years Aviation Industries supply aircraft technical parts components, MRO and Charter Flight base in United Kingdom





CONTACT US

OUR COMMITMENT

We are dedicated to providing every pilgrim with a comfortable, safe, and spiritually fulfilling journey

RSA Travel and Tours Sdn. Bhd.
No 15 -2 , Jalan Tasik Utama 4,
Sungai Besi 57000
Kuala Lumpur, Malaysia

Emel : rsatravel2025@gmail.com
: sales@rsatravel.com.my
: booking@rsatravel.com.my

Web : www.rsatravel.com.my

Business Hours
Monday – Saturday: 8:30 AM – 5:30 PM
Closed: Sunday & Public Holidays

THANK YOU

